CLOUD SERVICES STATEMENT OF WORK

Contract Number EHAW01.002

This Statement of Work (“SOW”) is made effective Date, outlines the methodology Opti9 Technologies LLC (“Opti9”) will utilize for providing Services or Deliverables pursuant to the Master Services Agreement dated {DATE}, by and between Opti9, LLC and eHawk Inc. (“Client”). This SOW will also set forth the scope of the services, responsibilities for all Parties, and the estimated fees for the services.

## Engagement Scope - Services

Opti9 will provide Client with the following Consulting and AWS Services:

**Jumpstart: Small**

**Project scope and deliverables:**

* Kick off call, weekly status calls for duration of engagement
* Completed landing zone per Client requirements as listed in the table below.
* Finalized Jumpstart architecture diagram, existing AWS legacy account architecture diagram, design document, and user acceptance test case document provided upon completion.
* Harden existing four (4) AWS accounts according to CIS Foundational Benchmarks.
* Knowledge transfer session with Opti9 cloud engineers
* Support for Landing Zone related issues – 30 Days

|  |  |
| --- | --- |
| **Account Structure** | Account structure will be broken out according to high level usage and workloads based on Client requirements |
| **Regions** | Opti9 will deploy in Jumpstart in the appropriate AWS region based on requirements |
| **Availability Zones** | Opti9 will deploy the Jumpstart environment across multiple AWS Availability Zones to provide high uptime |
| **VPC Creation** | VPC Networks will be created based upon network ranges of the customer's preference |
| **Default VPC removal** | Opti9 deletes all default VPC's in all regions to minimize cost and overlap of deployed VPC's, allowing for easier configuration. |
| **Subnet Creation** | Subnets will be created in each VPC to allow for high availability in separate availability zones to allow for maximum uptime. |
| **Internet Gateway Creation** | Internet gateway allows communication between the VPC component (public subnet) and internet. |
| **IAM User Management** | IAM users will be created in a separate account to allow for a single, centralized login location and a limited blast radius. |
| **IAM Policy/Role Management** | Policies and Roles will be created to allow access to specific services and features for IAM Users and to prevent removal of controls. |
| **CIS Benchmarking** | Opti9 makes sure the environment is set up based on CIS benchmarks for AWS. |
| **Tagging Strategy** | Opti9 helps in defining tags to group the resources related to technical, business, automation, cost and configuration of governance of these tags. |

**Project Fees:**

|  |  |  |
| --- | --- | --- |
| **Service Description** | **Frequency** | **Price** |
| Opti9 Jumpstart (Small) | One-Time | $20,000 |
| **Total Service Costs:** |  | **$20,000** |

\*plus any applicable state and local taxes

## REVIEW OF OPTI9 AND CLIENT’S ROLES AND RESPONSIBILITIES

* Prior to the start of this SOW, Client and Opti9 will indicate in writing a person to be the point of contact for each team.  All communications relative to this SOW will be directed to such contacts (the “Contacts”).
* The Contacts will have the authority to act for Client and Opti9 in all aspects of this SOW.
* The Contacts shall have the authority to resolve conflicting requirements.
* The Contacts will ensure that any communication between Client and Opti9 is made through the appropriate resource.
* The Client Contact will obtain and provide requirements, information, data, decisions and approvals within 2-3 working days of any request by Opti9, unless both Parties agree in writing or verbally to a different response time.
* The Contacts will help resolve Project-related issues and ensure that those issues are brought to the attention of the appropriate persons within Client’s organization, as required.
* The Client will provide personnel who shall serve as technical points of contact (the “Technical Contacts”).  Opti9 may request that meetings be scheduled with and in the presence of said Technical Contacts.
* Opti9 is responsible for collecting requirements from client.
* Opti9 is responsible to completing the implementation of the landing zone, according to requirements provided by client.

## ASSUMPTIONS and Exclusions

Opti9 is making the following assumptions and Service exclusions in connection with this SOW:

* Client is able to provide access to, and reasonable response times from, Technical Contacts and Client Contact during the engagement.
* AWS Training is not under the scope of this SOW

## Terms and Conditions

The Fees set out in this SOW shall be invoiced upon execution of this SOW. Invoices are payable upon receipt.

Services outside the scope of this SOW will be billed on a time and materials basis at Opti9’s then current hourly rates in ¼ hour increments and require Client approval.

IN WITNESS WHEREOF, the Parties hereto have executed this SOW as of the date first above written.

Opti9 Technologies LLC eHawk Inc.

Signature: Signature:

Printed Name: Printed Name:

Title: Title:

Date: Date: